

Understanding Your Service Usage

Example: Olivia's Care

Olivia has a care plan for 139 hours per month to have a caregiver assist her with daily tasks - a total of 556 hours over four months.

The red line tells Olivia the estimated use of services based on the last pay date. Olivia has one month left of her current plan and has used more hours than expected. At this rate, Olivia will exceed her limit. Catching this early gives Olivia to make some choices to make sure she doesn't go over her total number of hours.

