



Quarterly Newsletter December 2024

A note from LKiChoice FEA Operations Manager, Lisa Gotzinger:

Happy Holidays from LKiChoice. As we end 2024, I want to send a personal thank you to all employees, participants, direct care professionals, associates, and funding sources. We appreciate your trust in LKiChoice and look forward to continuing to support your Self-Directed needs in 2025.

In October, I spent a few days at the 2024 Wisconsin Self-Determination Conference in Wisconsin Dells. I enjoyed attending this conference and loved connecting with attendees and meeting new families. Taking the time to listen to the voices of those in the self-directed community helps improve our supports and services.

LKiChoice feels this same commitment and we are developing our own collaboratives (focus group) next year, which we are very excited about. If you are interested in participating , please email us at: info@LKiChoice.com.

We look forward to our continued teamwork.

All the best and thank you for choosing LKiChoice.

In today's email:

- LKiChoice Satisfaction Survey Results
- Hiring in Self-Direction I Drafting a Job Description (Part I)
- Hiring in Self-Direction I Drafting a Job Description (Part II)
- Direct Care Professional Resources from NFCM
- Upcoming Events
- Quarterly Reader Poll
- Employee Spotlight - Meet Jenny Jeidy

LKiChoice Satisfaction Survey Results

We are proud to announce we have a **94%** satisfaction rate with participants and direct care professionals we serve.

In the summer of 2024, we conducted our annual satisfaction survey. People we serve, direct care professionals, and people who provide us with referrals were surveyed.

LKiChoice is committed to excellence in service. We also strive to build strong partnerships with individuals we support. LKiChoice believes that it is only through regular feedback that we can understand the changes needed to improve our services.

This feedback provides vital insight through the lens of people with lived experience.

Thank you to all who participated.

Drafting a Job Description (Part I)



For participants enrolled in Self-Direction, employing your own direct care professionals (DCP), or employees, is one of your most important roles. Having a quality list of applicants can ensure you receive the highest quality support. Drafting a job description that describes the duties and responsibilities required of a DCP to provide support services to you is key to attracting quality applicants.

[Learn How to Draft a Job Description](#)



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Drafting a Job Description (Part II)

Having a quality list of applicants can ensure you receive the highest quality support. Drafting a job description that describes the duties and responsibilities required of a DCP to provide support services to you is key to attracting quality applicants.

[**Read More About Attracting Quality Candidates**](#)

Share Your Story

Do you want to share your Self-Direction journey or have an LKiChoice story to share? We are always looking to hear of stories from Self-Advocates and direct care professionals. We would love to hear from you.



[**Share Your LKiChoice Experience**](#)

Direct Care Professional Resources from National Family Caregivers Month



In November, LKiChoice recognized National Family Caregivers Month (NFCM). NFCM supports family caregivers with tools and educational resources. It also promotes awareness to caregiving issues for families and communities. Caregiver Action Network leads NFCM and their goal is to connect Caregivers with resources to improve the support they provide.

[Explore NFCM
Resources](#)



Did You Know?

LKiChoice manually enters all paper timesheets to ensure our bi-monthly payroll? It is important that timesheets are completed in entirety and legible to help us pay you.

Upcoming Events

What	When	More Information
Family Care Collaborative Meeting	February 20, 2025 11 AM	Contact LKiChoice

Quarterly Reader Poll

Would you be willing to participate in our virtual collaborative in 2025?

Yes

No



Employee Spotlight - Meet Jenny Jeidy



Get to Know Jenny

At LKiChoice, Jenny serves as an Associate Lead in the Enrollment Office and has been on the LKiChoice team for over four years!

Jenny's favorite part about working for LKiChoice is her role in supporting members of her community who live independently in their homes. During her time with LKiChoice, she's become fond of the relationships she has built with participants and families. Jenny enjoys hearing how our contributions have played a small part in making someone's life better.

At LKiChoice, Jenny is driven to advocate for those who cannot advocate for themselves and to support those who can. Jenny believes,

"There are so many families that don't know about Self-Directed services and all that it offers for them and their loved ones, I hope to continue to spread the word of this wonderful support."

Outside of the office, Jenny loves spending time with her family and is passionate for rodeo, which keeps them busy but most importantly, close to each other.

Recently, Jenny became engaged to her best friend!



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